

YUKON

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INCOME ASSISTANCE:

Yukon Social Assistance

Provides financial help to people who do not have enough money to live on. If you receive social assistance you cannot leave the territory. The only exception is for medical travel that's approved by the [Medical Travel Program](#).

Basic needs covered such as

- Food
- Clothing
- Shelter
- Utilities
- Prescription drugs - approval needed beforehand

ELIGIBILITY:

You may be eligible to apply if you do not have enough money to meet your basic needs, and:

- you're between the ages of 19 and 64;
- your partner or spouse does not make enough money to meet your basic needs;
- you're a Canadian citizen or permanent resident of Canada; and
- you do not have a First Nation Status Number, and/or the last working person in your relationship does not have a First Nation Status Number.

HOW:

Set up an intake appointment with a social worker

How to prepare for your intake appointment

If you're married or live with your partner, they must attend the appointment with you. You must also bring:

- 2 pieces of personal identification (ID) for each family member;
- a rental form, lease agreement, or mortgage information;
- documents that show money or assets (for example, a notice of assessment of your last tax return or pay stubs);
- the social assistance report form that the social worker emailed to you;
- the employment history form that the social worker emailed to you; and
- bank statements from the past 90 Days — make sure these are printed on the date of your intake.

If you live outside of Whitehorse - Phone the social assistance office in your community to make an intake appointment.

If you live in Whitehorse

1. Phone the office in Whitehorse between 9 a.m. and 9:30 am on Monday, Tuesday, Thursdays and Friday. You'll complete a pre-intake appointment over the phone with a social worker.
2. The social worker you speak with will see if you're likely eligible for assistance.
3. If you're likely to be eligible, they'll set you up with an intake appointment.
4. The social worker will email you forms to complete for your intake appointment. It's important that you provide all information required on these forms.

The Yukon Supplementary Allowance

\$250 per month - You may be eligible if you receive, or are eligible for, social assistance.

Eligibility

You must be:

- a Yukon resident;
- 19 years or older; and
- either assessed as unemployed because of severe or long-term disability; or
- receiving Old Age Security, or reached an age that you can receive it.

HOW:

For more information, speak with your case manager at the Adult Services Unit. Or, you can phone Yukon Supplementary Allowance 867-393-5674.

Yukon Seniors Income Supplement.

Low-income senior's income that increases your monthly income by \$10 to \$253.25.

Eligibility

The Government of Canada calculates your monthly Yukon Seniors Income Supplement (YSIS) based on your Guaranteed Income Supplement (GIS) amount. Your GIS is calculated based on your income as declared in your tax return from the previous year. The federal government sends the names and addresses of Yukoners who should receive this supplement to the Government of Yukon.

You will receive the income supplement if you're:

- a Yukon resident;
- 65 years of age or older;
- receiving Old Age Security (OAS);
- receiving the Guaranteed Income Supplement (GIS);
- receiving the Spouse's Allowance or the Survivor's Allowance; and
- receiving the GIS in Yukon.

HOW:

FIRST MUST: Apply for the Old Age Security and the Guaranteed Income Supplement.

To get Old Age Security, you must:

- be 65 years of age or older; and
- meet Canadian legal status and residency requirements

You can also receive OAS if you're a spouse between 60 and 64 and receive the Spouse's Allowance or the Survivor's Allowance.

To get the Guaranteed Income Supplement, you must:

- be 65 years of age or older;
- be receiving OAS;
- have a low income; and
- live in Canada.

More questions about the Yukon Seniors Income Supplement phone 867-667-5674, or toll free 1-800-661-0408 extension 5674.

HOUSING:

Emergency Housing

- People can find shelter at the Whitehorse Emergency Shelter, 405 Alexander Street in Whitehorse. Phone 867-455-2820.
- Youth aged 17 to 23 years old can go to [Skookum Jim's Youth Emergency Shelter](#) in Whitehorse.
- [Transitional housing is available](#) for women and children fleeing violence in Whitehorse, Watson Lake, Dawson and Ross River.

The Rent Supplement Program

Will match Yukoners who are eligible for social housing with participating landlords. We pay the median market rent directly to the landlord and the tenant pays us 25% of their income. This program uses the same application form as Yukon Housing Corporation's rent-geared-to-income (social housing) program.

Eligibility

- Your total household income falls below the established [Household Income Limits](#) for the community.
- You are a Yukon resident for a least 12 months.
- Contact us for detailed eligibility requirements.

HOW:

1. Complete the [Rent Supplement Program application](#) (same as Rent Geared to Income program application).
2. Submit the application.
In person: 410 Jarvis Street, Whitehorse, Yukon. We are open Monday to Friday from 8:30 a.m. to 4:30 p.m.
Email: ykhouse@yukon.ca
3. For questions about applying for assistance to pay your rent for social housing email ykhouse@yukon.ca or phone: 867-667-5759 or toll free in Yukon: 1-800-661-0408, ext. 5759.

Rent reduced

As a social housing tenant in Yukon Housing Corporation housing, you can apply to have your rent reduced for up to 3 months.

Eligibility:

- You must be a Yukon Housing Corporation social housing tenant.
- Your income must have been reduced by 20% or more.

HOW:

1. Complete the [application for temporary rent reduction](#).
2. Provide all documents to support your declared income and prove your loss of income.

These documents include:

- Record of Employment (ROE);
 - reduction of hours verification from your employer;
 - pension statements; and
 - pay statements.
3. Submit your application and supporting documents.
- In person: 410 Jarvis Street in Whitehorse. We are open Monday to Friday from 8:30 a.m. to 4:30 p.m., or to the [Yukon Housing Corporation Office](#) in your community.

Email: ykhouse@yukon.ca

Mail:

Government of Yukon
Yukon Housing Corporation (Y-1)
Box 2703
Whitehorse, Yukon Y1A 2C6

Rent Subsidy

The program provides a portion of rent to eligible low- to moderate-income Yukoners.

Eligibility

- be a Canadian citizen or have permanent resident or refugee status;
- be a Yukon resident for at least 3 months;
- be renting a house in Yukon and not receiving any other housing benefit or subsidy;
- have an annual household income (combined income of all adults 19 or older who are living in the home) under the [Affordable Household Income Limits](#) for your eligible unit size (based on the [National Occupancy Standards](#));
- have less than \$100,000 in assets;
- file an annual Canadian Income Tax Return; and
- have income from a qualifying source such as:
 - employment;
 - Employment Insurance;

- short-term Workers Compensation;
- short-term disability;
- alimony payments;
- Training Allowance;
- Old Age Security;
- Guaranteed Income Supplement; or,
- pension income.

HOW:

The program is currently fully subscribed, we are placing eligible candidates on a waitlist.

Fill out the [application form](#).

1. Attach any required documents:
 - 1 piece of government issued photo identification for all persons 19 years old and over and 1 piece of government issued identification for all persons 18 years old and under;
 - For all members of the household over 19 years old: a current [Proof of Income Statement](#) from the Canada Revenue Agency (to contact the CRA call 1-866-426-1527); and
 - a copy of your current lease agreement.
2. Submit your completed application form to the Yukon Housing Corporation.
 In person: Drop your application off at a local [Yukon Housing Corporation office](#).
 Email: housingbenefit@yukon.ca
 Fax: 867-667-3664
 Mail:
 Government of Yukon
 Yukon Housing Corporation
 Box 2703 (Y-1)
 Whitehorse, Yukon Y1A 2C6
3. You should get a letter to let you know we've received your application.

More information: email housingbenefit@yukon.ca or phone 867-667-5712 or toll-free in Yukon 1-800-661-0408 extension 5759.

The Pioneer Utility Grant (PUG)

Assists Yukon seniors with the cost of heating their homes. Whether they own, or rent and are not living in social housing. Heating can be oil, electricity, wood, propane or wood pellets.

Maximum grant payable (before income testing) is:

- \$1,126 if you live within Whitehorse city limits; and
- \$1,209 if you live outside Whitehorse city limits.

We base the grant on income, marital status and residential address.

Eligibility:

- Yukon seniors who are 65 or older in the year of the grant.
- A Canadian citizen or permanent resident who has lived in Yukon for a minimum of 12 months.
- Yukoners who live in the Yukon a minimum of 183 days every year.
 - 3 months of the 183 days must be during the winter months defined as January, February, March, October, November, and December.
- Apply from July 1 to December 31. This date can be extended to January 31 only in exceptional medical circumstances.

HOW:

1. Review the [information for Yukon seniors, elders and services providers](#).
2. Complete the [Pioneer Utility Grant application form](#).
3. Submit your application.
In person: From July 1 to December 31 at the Income Support Unit at 3168 - 3rd avenue in Whitehorse. Or one of our Regional Services Offices in the communities.

Mail:

Pioneer Utility Grant (PUG) (H-4)
Health and Social Services, Government of Yukon
Box 2703
Whitehorse, Yukon Y1A 2C6

Pioneer utility grant calculator - You can estimate your grant amount before applying by using the [pioneer utility grant calculator](#).

For questions about applying for the Pioneer Utility Grant phone the helpline at 867-667-5750 or call toll-free at 1-800-661-0408 ext. 5750.

The Home Repair Program

Provides funding for Yukon homeowners to repair or upgrade their principal residence.

Three streams of funding: a grant for emergency repair for your home, a grant to improve the accessibility of your home and a loan to repair your home.

Funding details

- Accessibility Grant: This stream will fund homeowners to retrofit their homes if they have mobility challenges. Up to \$30,000.
- Emergency Repair Grant: This stream will fund homeowners to fix serious, unexpected and dangerous situations requiring immediate repairs. Up to \$10,000.

- Home Repair Loan: This stream provides a loan for homeowners who need to upgrade or repair their home. Up to \$70,000. Loans amortize up to 15 years in five year terms.

Eligibility

- You are a Yukon resident.
- Your home needs repairs or upgrades to improve energy efficiency, overcrowding, accessibility or health and safety.
- Your household income is less than \$103,070 per year.
- You own your own home.

HOW

1. Complete a [home repair program application](#). Please note, projects completed before receiving written approval from Yukon Housing Corporation will not qualify for funding.
2. Complete a [verification of employment form](#). Please note, if you are retired, we require your most recent Notice of Assessment from Revenue Canada.
3. Submit both completed documents.
In person: 410 Jarvis Street, Whitehorse, Yukon. Our hours are Monday to Friday from 8:30 a.m. to 4:30 p.m.
Email: ykhouse@gov.yk.ca (During COVID-19 situation, submit your application by email)
4. For questions about applying for a loan to repair your home email ykhouse@gov.yk.ca or phone: 867-667-5759 or toll free in Yukon: 1-800-661-0408, ext. 5759.

HEALTH:

Seniors - Extended health care benefits

- prescription drugs;
- dental care;
- eye care; and
- medical-surgical supplies and equipment.

Eligibility

- registered with the Yukon Health Care Insurance Plan (YHCIP); and
- a Yukon resident age 65 or over.

You're also eligible if you're:

- a Yukon resident registered with YHCIP;
- aged between 60 and 64; and
- married to a Yukon resident who is 65 years of age or older.

If you have questions about extended health benefits for seniors or Pharmacare, phone 867-667-5403, or toll free in Yukon, Nunavut and the NWT at 1-800-661-0408, extension 5403.

Respite Care

Respite care is temporary, short-term care of children with disabilities. Its purpose is to provide rest and relief to you, the parent.

Eligibility:

- you're a Yukon resident;
- your child is under 19 years of age;
- your child was diagnosed with a disability or identified as possibly having a disability by a qualified health care professional; and
- you've accessed other resources, such as private insurance or employee benefits, before contacting Children's Disability Services.

HOW:

You hire a respite caregiver of your choice. Then, you and your social worker assess how many hours or days a month you will need respite. This depends on your child's assessed level of needs up to a maximum number of hours.

1. Someone working with your child, such as a doctor or teacher, can make a referral with your permission.
2. To determine if you're eligible for our services, you (or the person referring) must provide:
 - the child's full name;
 - date of birth;
 - type of disability, if known;
 - caregiver names; and
 - any relevant reports.
3. A social worker will arrange a meeting to discuss your family's needs. Visits can take place at your home, the Children's Disability Services office or elsewhere.
4. This meeting will be about 1 hour long. A follow-up meeting may be needed. At this initial meeting, the social worker will:
 - gather information about your child's needs;
 - review consent and confidentiality forms;
 - discuss alternate supports and services; and
 - share information on the supports and services we offer.

5. We'll need a report or assessment to identify how your child's disability significantly limits their ability to function in daily life.
6. The social worker will contact you to follow up.
7. If your child and family are eligible for funding or services, it may take 4 to 6 weeks to set up the funding.

The Children's Drug and Optical Program

Helps cover costs of prescription drugs and eye care for children aged 18 and under. This program is for low-income families.

HOW:

Your doctor applies to the program on behalf of your child. In communities that do not have a resident doctor, a community-health nurse can submit the application.

Your doctor applies to the program and then you can make a purchase. But, sometimes you can make the purchase without pre-approval for the program.

If you have questions about the Children's Drug and Optical Program, phone 867-667-8494, or phone toll-free in Yukon, Nunavut and the Northwest Territories 1-800-661-0408, extension 8494.

Chronic Disease and Disability Benefits Program

If you have a chronic disease or a disability, you may be able to get help with some of your costs.

You may be able to get help with paying for:

- prescription drugs;
- medical surgical supplies;
- medical equipment;
- food supplements; and
- prostheses.
- Hearing aids for children under 16 - Under this program, you can also get help with the purchase and repair of hearing aids for children under the age of 16 years who have permanent hearing loss.

You can get help with these costs if:

- these are things that help you manage your chronic disease or disability; and
- they're recommended by your health practitioner.

HOW:

Your doctor must apply to the program for you. They should apply before you make a purchase. If you live in a community without a resident doctor, a community health nurse can apply for you.

Purchases outside Yukon

If you buy anything outside Yukon, you must:

- already have approval from the program; or
- pay for it yourself and then apply for reimbursement; and
- submit your reimbursement claim within 1 year of the purchase.

For questions about the Chronic Disease and Disability Benefits Program, email Yukon.Healthcare@yukon.ca.

If you have questions about how to apply for this benefit, phone 867-667-5092, toll free in Yukon 1-800-661-0408, extension 5092.

OTHER:

The Food Literacy Grant

You can apply for between \$500 and \$3,000.

These programs help to:

- recognize strengths;
- develop new skills;
- build community;
- connect people with others; and
- work to improve food knowledge.

Eligibility:

- Registered organizations in good standing under the *Societies Act*
- Yukon-based not-for-profit corporations incorporated under the federal *Not-for-Profit Corporations Act*
- Charitable organizations
- Only Canadian citizens or permanent residents who've lived in Yukon for 3 months
- Schools and early learning programs
- Municipal and First Nations governments

Eligible expenses

- Food or ingredient purchases

- Facilitator wages for teaching sessions
- Honorarium (for example, Elders or youth)
- Kitchen equipment and supplies
- FOODSAFE training fees
- Facility rental
- Printing and advertising

HOW:

The deadline for applications to this grant is 4:30 p.m. on September 1 each year.

1. Contact the Health Promotion Unit to find out if your project or event is eligible.
Email health.promotion@yukon.ca or phone 867-456-6160; toll free in Yukon 1-800-661-0408, extension 6160.
2. Complete the [application](#).
3. Submit your application before the deadline.
In person: 305 Jarvis Street, 2nd floor, in Whitehorse. Our office is open Monday through Friday, from 9 a.m. to 12:30 p.m.
Email: health.promotion@yukon.ca
Fax: 867-456-6502
Mail:
Government of Yukon
Health Promotion Unit (H-305)
Box 2703
Whitehorse, Yukon Y1A 2C6

Facilitators must attend a day-long training session, in-person or via Zoom. Contact us to find out when we're offering training.

Working UP

Get financial support to find work or learn a new skill

Benefits for:

- tuition and textbooks;
- financial support for your personal needs such as childcare;
- living supports while in training;
- training-related costs such as travel and local transportation;
- supports if you have a disability; and
- a set amount of financial support for apprenticeship training.

Eligibility:

- 16 years or older;
- out of the public school system; and
- legally entitled to work in Canada and expect to remain so.

You cannot be "self-sufficient" in the labour market. This means you cannot get and keep employment that meets your:

- basic needs; and
- the needs of your dependents.

HOW:

To start the process, speak with a case manager. They'll help you create a plan and apply to the program. There's no cost for this service.

Find a Working UP case manager:

[Employment Central](#)
 #202, 204 Black Street
 Whitehorse, Yukon Y1A 2M9
 Phone: 867-393-8270
 E-mail: ec@northwestel.net

Contact:

If you have questions or need help finding a case manager, phone 867-667-5906, toll free in Yukon 1-800-661-0408, ext. 5906 or email edu-pslm@yukon.ca.

Victims of Crime Emergency Fund

you can get help to replace, repair or buy items that will impact your immediate safety. This is a fund of last resort. It's designed for victims who haven't been able to get support from other sources. It must be for emergency or immediate needs.

What does the fund cover?

- Emergency home repair:
 - changing locks;
 - and repairing doors or windows.
- Medical expenses such as:
 - eyeglasses;
 - dental treatment; and
 - prescription replacement.
- Crime scene clean-up
- Emergency accommodation
- Certain transportation costs
- Short-term counselling

- Emergency child care and dependency support
- Other items are considered as emergency at the discretion of Victim Services.

Eligibility:

- You, your child or a dependent who were a victim of a crime.
- The crime happened in the Yukon in the last 60 days.
- You have an emergency or immediate expense resulting from the crime.
- You have an expense that affects your safety.
- You have no other resources to cover that expense (such as social assistance, your First Nation, insurance or a community group).
- You do not have to report the crime to the police to apply.
- Other situations are considered at the discretion of Victim Services.

HOW:

1. Contact Victim Services in person or by phone (see contact information below).
 2. Fill out the Victims of Crime Emergency Fund application form with a victim services worker.
 3. A decision will be made as soon as possible.
- You can phone or drop in to talk to us (no appointment required) Monday through Friday between 8 a.m. to 4:30 p.m.
Email: victim.services@yukon.ca
 - Whitehorse in person: 301 Jarvis Street, 2nd floor
Phone: 867-667-8500
Toll free: 1-800-661-0408, ext: 8500
 - Dawson City in person: 813B 3rd Avenue
Phone: 867-993-5831
 - Watson Lake in person: 820 Adela Trail
Phone: 867-536-2541